

**CA No. 151578175**  
**Complaint No. 73/2026**

**In the matter of:**

Priti Gupta .....Complainant

**VERSUS**

BSES Yamuna Power Limited .....Respondent

**Quorum:**

1. Mr. Shalabh Kumar, Chairman
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)

**Appearance:**

1. Mr. Suraj Aggarwal, Counsel for the complainant
2. Mr. Rahul Saini, Mr. R.S. Bisht, Mr. Nitin, Ms. Monika Sharma & Ms. Chhavi Rani, On behalf of BYPL

**ORDER**

Date of Hearing: 09<sup>th</sup> June, 2026




Date of Order: 10<sup>th</sup> June, 2026

**Order Pronounced By:- Mr. S.R. Khan, Member (Technical)**

1. The grievance of the complainant is that she is using electricity through CA no. 151578175 installed at premises no. B-30, FF, Jhilmil Industrial Area, Delhi-110095. The subject property is jointly owned by her brother-in-law. The electricity connection was released by OP way back when the property was not separated and the electricity connection which was sanctioned for her portion was installed at a common wall where other electricity connection was also installed.

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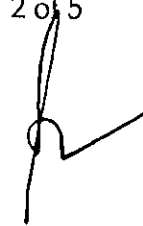
It is also her case that now the property has been properly divided among the brothers i.e. her husband and her brother in law, therefore, the connection catering electricity supply to her portion is installed at the portion which is now in possession of her brother in law. Therefore, she requested the Forum to direct the respondent for installation of her electricity meter in her portion and also requested for category change and cable size enhancement as per sanctioned load.

2. The respondent in its reply to the complaint of the complainant submitted that the complainant is owner of portion of property bearing no. B-30, FF, Jhilmil Industrial Area, Delhi-110095. Reply further submitted that initially electricity connections having CA no. 151578175/NX, RC Preeti Gupta was installed at first floor of subject property and CA No. 151563130/IX RC Reena Gupta was installed at ground floor of subject property. At the time of installation of electricity connection in the name of Priti Gupta property was not separated. Complainant meter was feeding electricity supply in the portion of Reena Gupta at B-30, GF, Jhilmil Industrial Area, Delhi-110095. As per the complaint and e-mail dated 10.03.2026, family arrangements were carried out between the complainant and her brother in law and now the property is properly separated, therefore, the complainant applied for meter shifting of her name in her portion and also for change of category from NX to IX.

The OP also submitted site visit report dated 06.02.2026, stating therein that premises was visited for technical feasibility for change of category and it was found that premises is Ground floor plus three floors.

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CT meter no. 195299 against connection was live. Applied premises were not shown by the consumer. Applicant showed the adjacent premises which were found lying vacant. Meter output found disconnected by removing the cut-outs. Meter output cable found installed in the adjacent premises which was lying disconnected. In the previous site visit report it is wrongly /inadvertently mentioned meter found in another premises. Whereas meter output was found going in the adjacent premises and was lying disconnected.

3. The counsel for the complainant filed rejoinder stating therein that the complainant became owner of the subject property in the year 205 by the way of registered sale deed and also applied a new electricity connection on the basis of said documents. The sale deed clearly shows that on the east side of the plot is 33.5 feet road, west it has remaining portion of B-30 in north property no. B-31 and in south portion of property bearing no. B-30 which is in possession of Reena Gupta. The rejoinder further submitted that that complainant has requested for shifting of electricity meter in her portion only. The complainant is also ready to submit the documents required for category change from NX to IX like, DPCC, factory license, MSME etc.
4. Arguments of both the parties were heard.
5. Based on the facts stated by both parties, the grievance essentially relates to **shifting of the existing electricity meter to the complainant's own portion of the property and consequential category change/load enhancement.**

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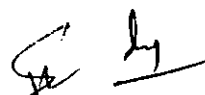

6. It is an admitted position that electricity connection bearing CA No. 151578175 stands in the name of the complainant and was released when the property bearing No. B-30, Jhilmil Industrial Area, Delhi-110095 had not been partitioned amongst the family members. It is also not disputed by the respondent that subsequent family arrangements/division of the property have taken place and separate portions are now under the possession and control of the complainant and her brother-in-law.

The respondent has also acknowledged in its reply that the complainant applied for shifting of the meter to her own portion and for change of category from NX to IX. The site inspection report further indicates that the meter exists and is live, though the output cable was found installed in the adjacent premises and lying disconnected. The respondent has also clarified that the earlier observation that the meter was installed in another premises was inadvertently recorded and that, in fact, the meter output was found going to the adjacent premises.

The documents placed on record, including the registered sale deed relied upon by the complainant, prima facie establish her ownership and possession over her respective portion of the property. The complainant is not seeking a fresh connection but only relocation of her existing meter from the portion presently under possession of another co-owner to the portion owned and occupied by her.

7. In these circumstances, there appears to be no legal or technical impediment in considering the request for shifting of the existing meter to the complainant's portion, subject to compliance with the applicable regulations, safety norms and technical feasibility requirements.

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ORDER

The complaint is allowed. The respondent is directed process the complainant's request for shifting of electricity connection bearing CA No. 151578175 to the complainant's portion of property No. B-30, First Floor, Jhilmil Industrial Area, Delhi-110095, after completion of necessary formalities and inspection, within a reasonable period, preferably within thirty (30) days from the date of submission of all requisite documents by the complainant.

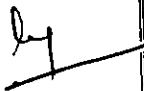
The respondent shall also consider the complainant's request for change of category from NX to IX and enhancement of cable size/load, in accordance with the applicable provisions of the Delhi Electricity Supply Code and Performance Standards Regulations, subject to submission of requisite documents such as DPCC consent, Factory Licence, MSME registration and any other documents prescribed under the applicable regulations.


The complainant shall extend full cooperation and provide access to the premises for inspection and execution of the required work. In case any additional charges are payable under the applicable regulations, the same shall be paid by the complainant.

OP is further directed to file compliance report within 21 days of the action taken on this order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(SHALABH KUMAR)  
CHAIRMAN

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